



Remote access from your iOS device to your office Windows PC

This guide is intended to show you how to remote in from your personal iOS device (iPhone or iPad) to your office Windows PC.

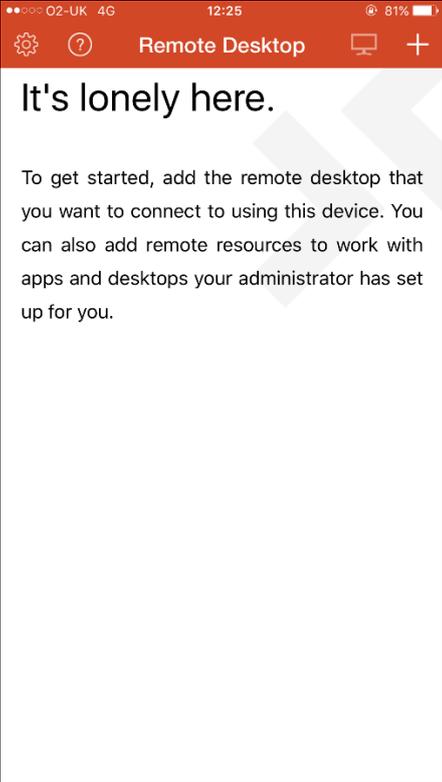
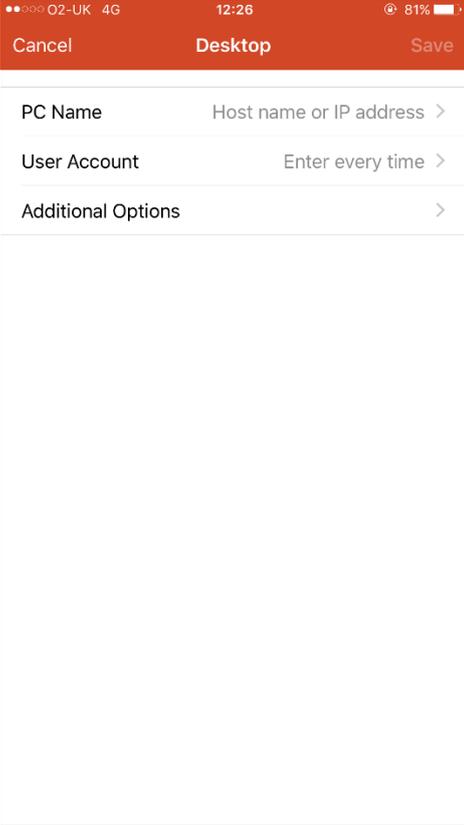
This document is intended for those with office computers connected to the University's wired network and requires you to have first set up the Wake On LAN service on the office computer to enable you to remotely wake it up. Please see instructions at [Wake On LAN](#) on this process.

For any problems or questions, please contact IS.Helpline@ed.ac.uk or phone 0131 6515151.

Remotely connecting to a University Windows PC from your iOS device

<p>1. Visit https://www.ed.ac.uk/is/vpn and follow the instructions there to register for, set up and connect to the University Virtual Private Network (VPN) service.</p> <p>Note: You must be connected to the VPN service to be able to remote into a University computer.</p>	
<p>2. Once you have set up the Wake On LAN on your University Windows PC, please contact the IS Helpline to have remote access granted to it. Please provide them the name of the PC which is found in Start > All Programs > University Of Edinburgh > About This Computer.</p>	
<p>3. On your iOS device, go to the App Store and search for and install Microsoft Remote Desktop</p>	

Remote access from your Mac to your office computer

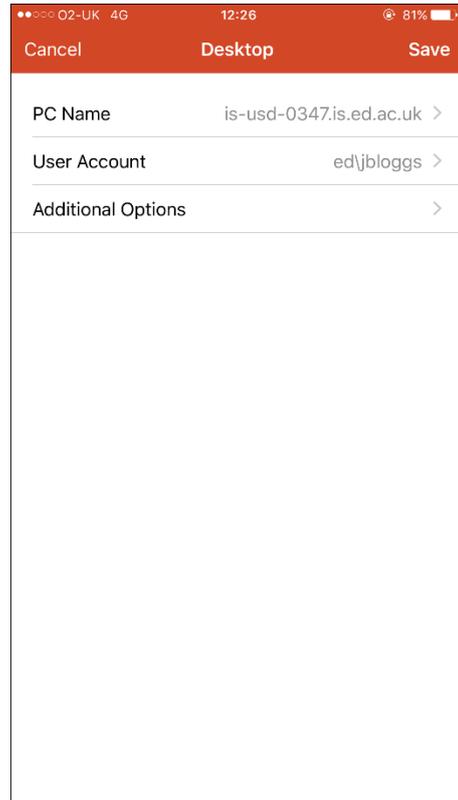
<p>4. Once installed, launch the app and you should get the following window:</p>	
<p>5. Press + and then Desktop to see the following:</p>	
<p>6. Click PC Name and type in the full name of the target Windows PC you found earlier, e.g. is-usd-0347.is.ed.ac.uk, and press Done.</p>	

Remote access from your Mac to your office computer

- Click **User account**, then **Add User Account** and put in the computer logon details with your username in the format

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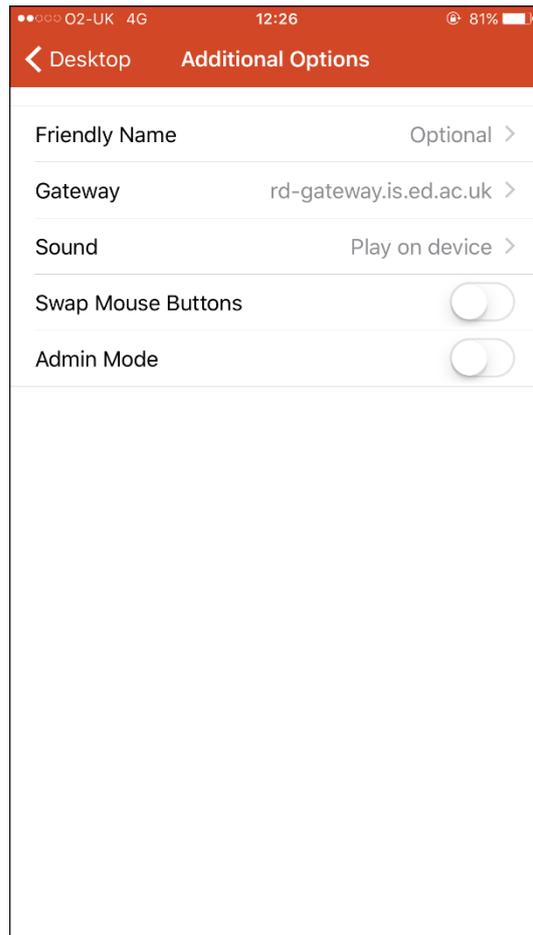
and press **Save**. At this point, the window should look like this:



- Click **Additional Options**, then **Gateway** and **Add Gateway** and type in

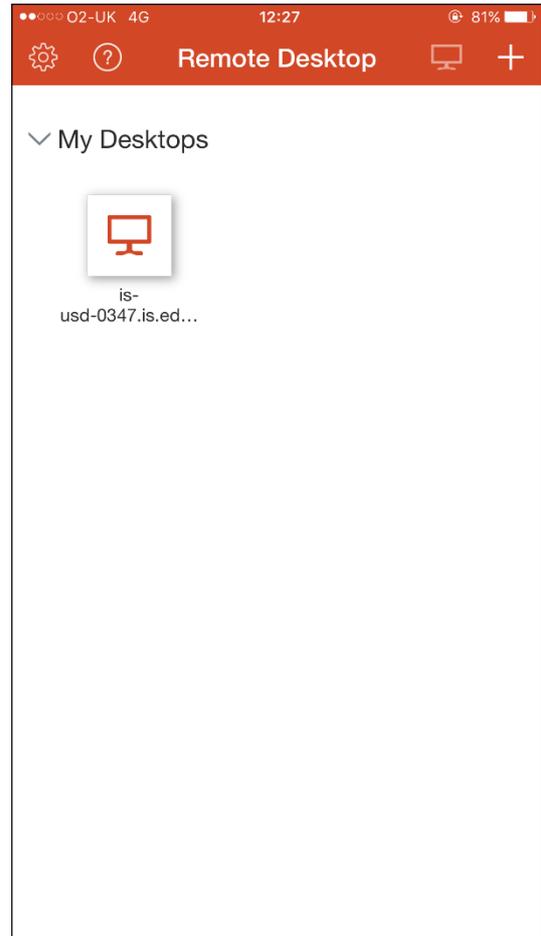
rd-gateway.is.ed.ac.uk

leaving the **User Account** option there set to **Use desktop user account**. Press **Save** and you should see the following:



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9. Press the back arrow at the top left until back at the **Desktop** screen and press **Save**. At that point an icon with the name of the target PC appears:



10. Finally, when you press the icon, it should try to connect to the target PC and should log you in directly since you had saved the credentials.

If you require this document in an alternative format, such as braille or larger print, please phone IS Helpline on 0131 651 5151 or email IS.Helpline@ed.ac.uk